

# Viking Training Programs

### Applicable. Accessible. Engaging.

# **Industry-Leading Training Approaches**

At Viking, our goal is to create fire protection product training that results in durable learning and lasting knowledge — something achieved through applicable, accessible, and engaging programs. With innovative technologies and training approaches, our state-of-the-art training facility offers cutting-edge approaches to learning, including a variety of immersive labs, such as:

- Two traditional-style classrooms
- A collaborative classroom with five team stations
- A riser lab with 19 fully-functional system risers
- An immersive virtual reality (VR) lab with six VR stations
- A flow lab to study sprinkler spray patterns and test equipment
- A suppression systems lab with special hazards and foam systems
- A solutions lab dedicated to troubleshooting systems
- A detection systems lab with eight detection panel stations

Visit **vikinggroupinc.com/training** to register for in-person courses! Hurry — spots fill up fast and sessions are limited!

Should you miss an opportunity to train at our Caledonia facility, check out the other flexible solutions Viking's training team provides for those seeking education, all available right on the website.

### **Flexible Training Solutions**

### Training at the Caledonia, MI Facility

These in-person, instructor-led training courses offer a unique and immersive experience for all participants.

### **Micro-Learning Online Presentations**

Each micro-learning presentation is approximately 5-10 minutes in length and is offered to assist the viewer in expanding their product and industry knowledge.

### Self-Paced Learning

Learn information that is consistent with the classroom learning portions of the in-person trainings. If a certificate is desired for your records, it is necessary to complete the online assessment.

#### **Online Webinars**

Averaging around 30 minutes, viewers can spend little time increasing their knowledge on various industry-related subjects.

### **Videos and Animations**

Explore a vast selection of product repair and maintenance videos for visitors to view for free. Please visit the Viking Sprinkler YouTube channel at youtube.com/vikingsprinkler.

## **Viking Customer Learning Portal**

The Customer Learning Portal (CLP) is a learning management system that allows customers to take courses, track learning, receive continuing education units and participate in specialized classes.

### We offer custom programs!

Custom programs allow customers and partners to design training that aligns with specific needs. Courses (either selected from the course library or specially-developed) can be bundled — making it simple to access your program from a central link and a single click. Access to courses can be password protected to ensure the program targets the appropriate user list.

### **Existing Course Library**

The easiest and quickest path to creating a custom program is to select from the existing library of courses. The entire course library is listed and categorized on the main landing page of the CLP.

### **Custom Course Development**

Courses that focus on your specific interests can be customized in collaboration with the Viking Training team.



Head to the Customer Learning Portal today and get set up with an account! You can get started by scanning the QR code or by visiting **customerlearningportal.vikingcorp.com.** 









# **Additional Information**



## **TECH** Talks

Check out TechTalks, a technical podcast where Viking industry experts discuss products, technical questions, and much more!

### **Training Recognition**

Viking is a CalFire CEU Provider, a NICET Recognized Provider and an ICC Preferred Provider.

### Contact

For Custom Courses Jim Lake, Vice President - Training jlake@vikingcorp.com (617) 372-6214

### For General Inquiries/Training Info

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