



# Viking Training Programs

Applicable. Accessible. Engaging.

## Industry-Leading Training Approaches

At Viking, our goal is to create fire protection product training that results in durable learning and lasting knowledge — something achieved through applicable, accessible, and engaging programs. With innovative technologies and training approaches, our state-of-the-art training facility offers cutting-edge approaches to learning, including a variety of immersive labs, such as:

- Two traditional-style classrooms
- A collaborative classroom with five team stations
- A riser lab with 19 fully-functional system risers
- An immersive virtual reality (VR) lab with six VR stations
- A flow lab to study sprinkler spray patterns and test equipment
- A suppression systems lab with special hazards and foam systems
- A solutions lab dedicated to troubleshooting systems
- A detection systems lab with eight detection panel stations

Should you miss an opportunity to train at our Caledonia facility, we have plenty of chances for you to learn with our live and recorded webinars, animations and instructional videos, as well as “micro-learning” (5-10 minute sessions) on applicable technical topics.

[vikinggroupinc.com/training](http://vikinggroupinc.com/training)

### COURSE OFFERINGS

#### **Training at the Caledonia, MI Facility**

Our in-person, instructor-led training courses offer a unique and immersive experience for all participants.

#### **Micro-Learning Online Presentations**

Each micro-learning presentation is approximately 5-10 minutes in length and is offered to assist the viewer in expanding their product and industry knowledge.

#### **Self-Paced Learning**

These courses contain information that is consistent with the classroom learning portions of Viking's in-person training. If a certificate is desired for your records, it is necessary to complete the online assessment.

#### **Online Webinars**

Averaging around 30 minutes, viewers can spend little time increasing their knowledge on various industry-related subjects.

#### **Videos and Animations**

Viking offers a vast selection of product repair and maintenance videos for visitors to view for free. Please visit the Viking Sprinkler YouTube channel at [youtube.com/vikingsprinkler](http://youtube.com/vikingsprinkler).



# Viking Customer Learning Portal

Viking's Customer Learning Portal (CLP) is a learning management system that allows our customers to take courses, track learning, receive continuing education units and participate in specialized classes.

## We offer custom programs!

Custom programs allow our customers and partners to design training that aligns with specific needs. Courses, either selected from our course library or custom-developed, can be bundled — making it simple to access your program from a central link and a single click. Access to courses can be password protected to ensure the program targets the appropriate user list.

### Existing Course Library

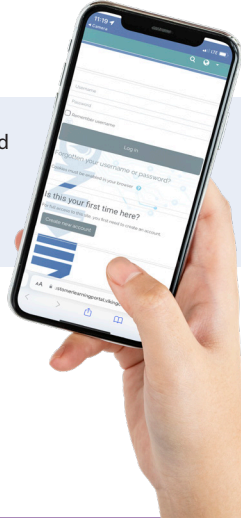
The easiest and quickest path to creating a custom program is to select from the existing library of courses. The entire course library is listed and categorized on the main landing page of the CLP.

### Custom Course Development

Courses that focus on your specific interests can be custom-created in collaboration with the Viking Training team.



Head to the Customer Learning Portal today and get set up with an account! You can get started by scanning the QR code or by visiting [customerlearningportal.vikingcorp.com](https://customerlearningportal.vikingcorp.com).



## Additional Information

### TECHTalks

Check out TechTalks, Viking's technical podcast where our industry experts discuss products, technical questions, and much more!



### Training Recognition

Viking is a CalFire CEU Provider, a NICET Recognized Provider and an ICC Preferred Provider.

### Contact

#### For Custom Courses

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